

TSG

Technical Support Group

PROVIDING EXPERTISE, DELIVERING EXCELLENCE



Project Management Services

The Technical Support Group was established to provide engineering and technical support to operations teams and clients. The TSG provides expert project management services - ensuring that key deliverables across the life cycle of all projects are managed and supported accordingly, on behalf of clients.

Our team of experienced, multi-discipline engineers use established planning and project management skills to help clients define and achieve agreed goals, and co-ordinate multiple resources within time and cost restraints.

The TSG can offer assistance and support in the following areas, on a full-time support basis or on a project basis, to suit client needs:

- Setting Clear Objectives and a Defined Scope for Projects
- Establishing and Maintaining Budgetary Control
- Ensuring Effective Application of Skills and Resources
- Effective Management of Communications and Supply Chain Relationships
- Providing Leadership and Strategy to successfully complete projects, on time and on budget
- Performance Measurement through Key Performance Indicators
- Achieving Agreed Outcomes and Ensuring Quality

"At BIS Salamis, we are focused on ensuring customer satisfaction and we believe that successful project management is key to achieving goals and delivering quality services."

Gary Hill

Technical Support Group Manager,
BIS Salamis



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